



HEALTHQUEST KIDS KLUB HOURS

Monday - Thursday	8:15 ^{AM} - 12:00 ^{PM} & 4:00 ^{PM} - 7:00 ^{PM}
Friday	8:15 ^{AM} - 12:00 ^{PM}
Saturday	8:15 ^{AM} - 12:00 ^{PM}
Sunday	CLOSED

RULES & POLICIES

- Parent or legal guardian must sign child/children in and out of the facility and must be on the HealthQuest premises at all times while using the HealthQuest Kids Klub. Please notify child care staff if someone other than you will be picking up your child/children.
- There is a time limit for children in Kids Klub. ***This time limit is 2 hours per day.*** Failure to adhere to this time limit will result in a double charge and/or denial of future use of this service.
- Please do not bring your child to our facility if they are showing any signs of illness, i.e., rash, runny nose, persistent cough, pox, diarrhea or fever. If they can't go to school, they can't come to Kids Klub.
- Our Kids Klub employees are not required to change diapers, handle excessive crying or behavior problems. ***An employee will retrieve you from your activity if your child needs you.***
- Please feel free to bring safe toys, books and snacks for your child/children.
- The HealthQuest Kids Klub mission is to provide a safe, fun and colorful play area for children while parents are exercising.

BILLING & FEES

Daily Drop-in Fee: \$10 per child per day (2 hour limit per day)

Automatic Monthly Billing: Your child/children can be automatically billed a monthly fee to your HealthQuest account. You must complete the child care billing form when adding or cancelling child care to your account. Months are not prorated and prior daily visits cannot be credited to your monthly account.

One Child - \$45/month.....Additional Children \$20/month/child

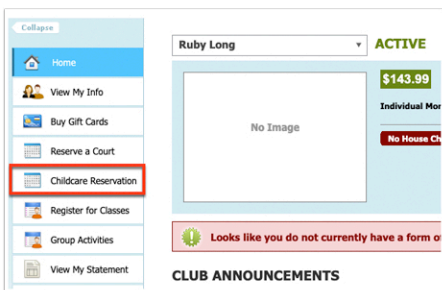
All members must use the reservation system (directions available at the front desk and in Kids Klub or on our Blog at www.NapaHealthQuest.com/blog). You can make reservations 72 hours in advance.

No show fee will be automatically charged (\$10per child) if you don't cancel your reservations - whether you have monthly or not.

KIDS KLUB RESERVATION SYSTEM

1 On NHQ.clubautomation.com

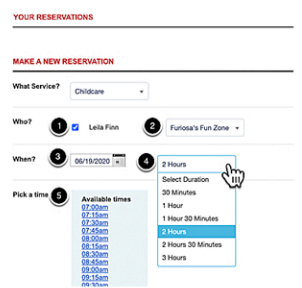
Select **Childcare Reservation** on the left side of the member portal.



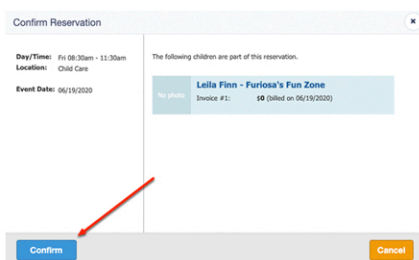
2 Enter Reservation Details

Select which children are being dropped off. Families with multiple children can book them together on a single reservation.

Select a room. If multiple childcare rooms are separated by age, the system will place each child in the correct room by default.
Select a date. to bring up a list of all times childcare is available on that day.
Select the duration. CA will not allow a person to sign up for an amount of time that extends past childcare hours.
Select a time. This will bring up a confirmation screen.



3 Select Confirm to complete the reservation.



4 To cancel a Childcare Reservation: Booked reservations will be listed on the member's Childcare Reservation Page. You may cancel the reservation from this screen.



If you have any **Questions or Concerns** about our Kids Klub please contact our Healthquest Child Care manager, **Amparo Calderon** at 254.7200